





BURLINGTON RENTER RESOURCES



Tenant rights, responsibilities, protections, and support organizations for Burlington, Vt.



 = Interpretation services available  = Translated information available




COVID-RELATED HOUSING SUPPORT + INFO

For help with **past-due rent**, apply for VSHA's **Rental Housing Stabilization Program** (tenants and landlords must both apply; payments go to landlords): www.vsha.org/rental-housing-stabilization-program, (802) 828-2040  


VSHA's **Money to Move Program** can provide a security deposit and first/last months' rent (must be in an unsustainable tenancy and have identified a new unit; application must be signed by both the tenant and new landlord): www.vsha.org/money-to-move-program  

Vermont Legal Aid Coronavirus Updates (eviction moratorium info, housing, landlord access, and more): <https://vtlawhelp.org/coronavirus-updates>  

Burlington's Resource and Recovery Center (RRC) provides general assistance related to housing and other COVID-related issues: www.burlingtonvt.gov/resources, (802) 755-7239, recovery@burlingtonvt.gov 





URGENT SUPPORT

If you need **temporary emergency shelter**, call VT Economic Services at 1-800-479-6151 or go to the ESD District Office at 119 Pearl St., Burlington, 7:45am-4pm, M-F (*shelter is dependent on eligibility and available space*) 

For housing, shelter, or other resources and services, call the 24-hour hotline **Vermont 211** by dialing 2-1-1 or go to <https://vermont211.org>

If you are facing eviction, call **Vermont Legal Aid** at 1-800-889-2047 or go to <https://vtlawhelp.org/vlh-intake> 



If you are facing eviction or falling behind on your rent, call the **CVOEO Community Action Housing Assistance Program** at (802) 863-6248 ext. 4 or go to www.cvoeo.org/housing-assistance 

If you are homeless, call **Chittenden County Coordinated Entry** at (802) 863-6248 ext. 723 to schedule an assessment for assignment to a Housing Navigator. 



TENANT RIGHTS + RESPONSIBILITIES

Know your rights! Find information about discrimination, leases and rental agreements, security deposits, subletting, termination of tenancy, evictions, landlord access, court process, sample letters, and more:

- **CVOEO Vermont Tenants Online Resources:** www.cvoeo.org/vermont-tenants 
- **Vermont Legal Aid / Legal Services Vermont Online Resources:** <https://vtlawhelp.org> 



• **Legal Help Tool:** https://vtlawhelp.org/triage/vt_triage

• **Protections for victims of abuse, sexual assault, or stalking:** <https://vtlawhelp.org/housing-protections-victims>

• **Burlington Housing Board of Review** (for security deposit disputes and appeals of minimum housing orders): www.burlingtonvt.gov/Attorney/Housing-Board-of-Review or (802) 865-7122







HAVE QUESTIONS?

Call the **CVOEO Vermont Tenant Hotline** for free information and referral services: (802) 864-0099  

NEED LEGAL HELP?



Legal Services Vermont / Vermont Legal Aid provides legal information and advice: https://vtlawhelp.org/triage/vt_triage  

VT Human Rights Commission protects people from unlawful discrimination in housing, state government employment, and public accommodations: <https://hrc.vermont.gov>  



WANT ADVOCACY SUPPORT?

Burlington Tenants Union provides help writing letters to landlords and with appeals to the Housing Board of Review: Burlingtontenantsunion@gmail.com, (802) 391-0688



FAIR HOUSING

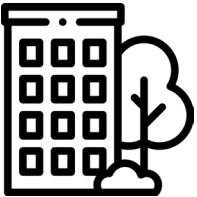
Fair housing is the right to equal opportunity in housing choice and the right to rent, buy, or finance housing free from discrimination. The Federal Fair Housing Act prohibits discrimination based on **race, color, national origin, religion, sex, familial status, and disability**. VT has additional protections for **sexual orientation, gender identity, age, marital status, receipt of public assistance, and victims of abuse, sexual assault, or stalking**.

Learn more about fair housing in Vermont, get referrals, and schedule trainings:

- **CVOEO Fair Housing Project:** www.cvoeo.org/fhp, (802) 660-3456 x 106

File a fair housing complaint, learn about your rights, conciliation/mediation, legal services, and more:

- **Vermont Human Rights Commission:** <https://hrc.vermont.gov>, 1-800-416-2010
- **Vermont Legal Aid / Legal Services VT:** <https://vtlawhelp.org>, 1-800-889-2047



FINDING HOUSING

Champlain Housing Trust: www.getahome.org/get-a-home/apartments, (802) 862-6244

Burlington Housing Authority: <https://burlingtonhousing.org/bha-properties>, (802) 864-0538

Cathedral Square Corporation: <https://cathedralsquare.org/housing>, (802) 863-2224

Directory of affordable housing properties in Vermont: www.housingdata.org/find-rental-housing

City of Burlington Rental Property database: <https://property.burlingtonvt.gov>

Click on "Rental Properties" to download the list and see the certificate of compliance terms for each property - the lower the number, the more code violations.



WORKSHOPS

CVOEO offers free workshops on Tenant Skills and Finding Housing as well as the Rent Right program for first-time renters and those who are precariously housed or with a history of homelessness. The curriculum covers tenant rights and responsibilities, fair housing and disability law, finding housing, saving, establishing and repairing credit, budgeting, and planning. For more info, call (802) 660-3455 ext. 205 or go to www.cvoeo.org/rentright.



RESOURCES + GUIDES

- **Illustrated Guide to Vermont Renter's Rights:** www.cvoeo.org/fileLibrary/file_302.pdf
- **The Definitive Guide to Renting in Vermont:** www.cvoeo.org/fileLibrary/file_212.pdf
- **Fair Housing Handbook:** www.cvoeo.org/fhp-resources

- **Burlington Minimum Housing Requirements:** www.burlingtonvt.gov/CodeEnforcement/Minimum-Housing
- **VT Tenant and Landlord Statutes:** <https://legislature.vermont.gov/statutes/chapter/09/137>
- **VT Rental Housing Health Code:** www.healthvermont.gov/sites/default/files/documents/pdf/REG_Rental_Housing_Code.pdf
- **Vermont Judiciary Landlord and Tenant Resources:** www.vermontjudiciary.org/civil/landlord-tenant

ARE YOU A MOBILE HOME RENTER/OWNER?

The **CVOEO Mobile Home Program** offers information, resources, referrals, and organizing support at www.cvoeo.org/mhp and (802) 660-3455 ext. 204.

ARE YOU A LANDLORD?

- **Property Standards for Burlington:** www.burlingtonvt.gov/CodeEnforcement/Minimum-Housing
- The **Vermont Landlord Association** has resources, property listings, and support for landlords: <https://vtlandlord.com>



*This resource list was developed by the **Burlington Fair Housing Work Group** and its partners. If you have questions or comments, please contact the CVOEO Fair Housing Project at fhp@cvoeo.org or (802) 660-3456 x 106.*

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