

DEMOGRAPHIC SUMMARY of CVOEO's 2022 NEEDS' ASSESSMENT

Respondents

1050

% White

84

% Black or African American

6

% Other

10

% Addison County

17

% Chittenden County

61

% Franklin/Grand Isle

17

77

% Female

21

% Male

1.5

% Other

Top Community

Concerns:

HOUSING

CHILDCARE

MENTAL HEALTH

SUBSTANCE

ABUSE/USE

FOOD ACCESS

ECONOMIC MOBILITY

% \$10-20,000

13

% \$30-40,000

11

% \$40-50,000

11

% \$50,000+

44

1/3

Service-users

2/3

Non-service-users

% Renters

42

% Homeowners

48

% Homeless

4

For more information, review the [full report](#) or go to the app to compare specific variables. Email sdavison@cvoeo.org with questions.



What do people living in the communities that CVOEO serves want and need?

This question was the focus of CVOEO's recent needs' assessment. This summary provides an overview of who participated, how the assessment was done, what was found, and how the information that was gathered will be used.

Over one thousand people responded to a survey that was sent out through email, social media, and promoted through CVOEO's county offices and community partners. In addition to demographic information, respondents were asked what their most important concerns are for their community, as well as how certain areas that are common for community action agencies to work on function, for example, housing, transportation, food, and more. Respondents also noted what a community action agency could do to further help a community, and what CVOEO does best.

While most respondents were not service users, about 33 percent represented those who use services. Nonetheless, collecting data from both primary and secondary constituents and from service-users and

non-service-users helps CVOEO better understand where there are service gaps.

Respondents ranged in age from 18-81 and represented a range of income levels (no income to over \$50,000 annually), housing statuses (homeless to home ownership), and education levels (no high school degree to graduate degree).

The greatest concern and primary need for all respondents regardless of income, housing status, service use or not, is housing and the need for housing that is affordable and convenient to schools, grocery stores, work, and more. Included in the need for housing is the need for assistance with housing-related costs like utility bills. The second greatest concern is a lack of affordable, or any, childcare; however, most respondents are happy with the quality of their children's care. Also topping the list of concerns is mental health and substance use/abuse along with economic mobility and food access, especially affordable food. Some of these concerns fluctuated based on income, race, and ethnicity, where people live, and whether they receive services from CVOEO.

In addition to ranking community concerns, respondents weighed in on multiple factors

like transportation, financial health, employment, and issues of climate justice.

Some important findings include a gap between those who qualify for services and those whose income is too much to qualify, but who still need help, some differences across racial and ethnic lines, and an overall understanding that housing, food, and daily living expenses are high in Vermont.

The findings from this report will be used to direct future programming and to substantiate the need for funds to support additional services.

If you would like to explore the data more deeply, please see an in-depth report [here](#) or go [here](#) for an interactive app that allows you to select specific variables and compare them.

For questions, please contact Stephanie Davison, Director of Quality Improvement and Organizational Development sdavison@cvoeo.org or Paul Dragon, Executive Director pdragon@cvoeo.org.

Thanks to Middlebury College and Professor Alex Lyford, for his and his students' valuable assistance with this assessment.

